

# **I Need Assistance With...Directory**



| EMERGENCY                               | DEPLOYMENT & READINESS                  | HEALTH & MEDICAL RESOURCES                        | U.S. ARMY CHILD & YOUTH SERVICES                  | ADDITIONAL RESOURCES                             |
|---|---|---|---|--|
| Acute Care Clinic, SBHC: 433-8850       | 125th Finance: 655-1244                 | Health Benefits Advisor:                          | CYS Parent Central Services:                      | Armed Services YMCA, WAAF: 624-5645              |
| Emergency Rm, TAMC: 433-3706            |   | <b>SB:</b> 433-8485 <b>TAMC:</b> 433-3422         | <b>SB</b> : 655-5314 / 8380 <b>AMR</b> : 833-5393 |  |
| 433-3707                                | ACS: 655-4ACS/4227                      |   |   | Better Opportunities for Single Soldiers,        |
|   | -Mobilization, Deployment, &            | TRICARE   | Child Development Centers (CDC):                  | BOSS President: 655-1130                         |
| Installation Operations Center (IOC):   | Stability Support Operations            | -Patient Portal: 1-800-874-2273                   | AMR: 833-5570 SB: 655-7106                        |  |
| (Reporting Damages on Installation)     | -Army Emergency Relief                  | www.tricareonline.com                             | HMR: 653-0724 SB, Bowen: 655-1569                 | Commissary, SB: 655-6252                         |
| 656-3272                                |   | -West Enrollment: 1-844-866-WEST                  | <b>FS:</b> 438-1151 <b>SB, Peterson:</b> 655-5293 |  |
|   | ID Cards/DEERS/Agent Cards: 655-1272    | www.tricare.mil                                   |   | Controlled Access Pass Office: 655-1620          |
| Military Directory Assistance:          |   |   | Family Child Care:                                |  |
| 449-7110                                | Installation Legal Assistance: 655-8607 | Tripler Army Medical Center (TAMC)                | <b>SB:</b> 655-8373/1521                          | Schofield Main Exchange: 622-1773                |
|   |   | www.tamc.amedd.army.mil                           |   |  |
| Military Police:                        | Military OneSource: 1-800-342-9647      | -Directory Assistance (TAMC, SB):                 | Middle School/Teen Centers:                       | <b>USO, SB:</b> 744-7879                         |
| <b>SB:</b> 655-7114 <b>FS:</b> 438-7114 | www.militaryonesource.mil               | 433-6661/6662                                     | <b>SB:</b> 655-0451 <b>AMR:</b> 833-0920          |  |
|   |   | -Central Appointment Line:                        | <b>FS:</b> 438-1487                               | Women, Infants & Children: 622-6458              |
| Red Cross - Emergency Communicat-       | <b>RELOCATION &amp; READINESS</b>       | (TAMC, SB, Warrior Ohana Medical)                 |   | TENANT UNITS                                     |
| ion Message and/or Emergency            | 125th Finance (TLA & PCSing): 655-0094  | 433-2778 or 1-888-683-2778                        | School Age Centers( SAC):                         | US Army Garrison HI (USAG-HI):                   |
| Financial Assistance:                   |   | -EFMP (Enrollment & Renewal),                     | <b>SB:</b> 655-6476 <b>HMR:</b> 655-0724          | https://home.army.mil/hawaii                     |
| <b>24 Hrs.</b> 1-877-272-7337           | ACS, Relocation Readiness Program:      | <b>TAMC:</b> 433-4441                             | <b>FS</b> : 438-5164 A <b>MR</b> : 833-4932       | Tennant Units -                                  |
|   | Lending Closet: 655-4ACS/4227           | -Military Refill Pharmacies                       |   | $\Rightarrow$ 5th Battlefield Coordination Det.  |
| USARHAW SHARP Hotline:                  |   | 433-6962 (Select menu option)                     | Youth Sports:                                     | $\Rightarrow$ 8th Theater Sustainment Command    |
| 655-9474 or 833-727-2808                | Housing Service Office,                 | -Desmond T. Doss Health Clinic:                   | <b>SB:</b> 655-6465 <b>AMR:</b> 836-1923          | $\Rightarrow$ 9th Mission Support Command        |
|   | Temporary Lodging Allowance (TLA):      | -Dental Clinic, SB: 433-6825                      | COUNSELING RESOURCES                              | $\Rightarrow~$ 18th Medical Command              |
| Suicide Prevention                      | 655-3073 / 3075 / 3076                  | -Public Health Nursing, SB: 433-8677              | Army Substance Abuse Program                      | $\Rightarrow$ 19th Military Police Battalion     |
| Army: 655-9105                          |   |   | -Drug Testing: 655-9113                           | $\Rightarrow~$ 25th Infantry Division (25ID)     |
| HI State: 832-3100 OR                   | House Hold Goods & Vehicle Shipping     | Warrior Ohana Medical Home: 433-5420              | -Employee Assistance Prog: 655-6046               | $\Rightarrow$ 30th Signal Battalion              |
| Text message <u>ALOHA</u> at 741741     | -Joint Personal Property Shipping       | EDUCATION   | -Prevention & Education: 655-4655/0996            | ⇒ 94th Army Air & Missile Defense CMD            |
| National Suicide Prevention Lifeline    | Office: 473-7750                        | Army Continuing Education System:                 |   | $\Rightarrow$ 196th Infantry Brigade             |
| 1-800-273-TALK (8255)                   | -Transportation Office, SB: 655-1868    | <b>SB:</b> 655-0800/0805                          | Behavioral Health Clinic, SB: 655-8610            | $\Rightarrow$ 311th Signal Command               |
|   |   | TAMC: 433-4181/4184                               |   | $\Rightarrow~$ 412th Contracting Support Brigade |
| Victim Advocate (Domestic Violence)     | Island Palm Communities (IPC):          |   | Child & Family Behavioral Health:                 | $\Rightarrow$ 500th Military Intelligence BDE    |
| 24/7 Response: 624-SAFE (7233)          | 1-888-458-8933                          | Hawaii Dept. of Education:                        | <b>SB</b> : 433-8140 <b>TAMC</b> : 433- 6418      | $\Rightarrow~$ 599th Transportation BDE          |
| US ARMY HAWAII INSTALLATIONS            |   | www.hawaiipublicshools.org                        | -School Behavioral Health: 433-1264               | $\Rightarrow$ U.S. Army Corps of Engineers       |
| Aliamanu Military Reservation (AMR)     | Military OneSource: 1-800-342-9647      |   |   | $\Rightarrow$ U.S. Army Pacific                  |
| Fort Shafter <b>(FS)</b>                | www.militaryonesource.mil               | School Liaison Office: 655-8326                   | Military & Family Life : 222-7088                 | $\Rightarrow$ All Other Tenant Units             |
| Helemano Military Reservation (HMR)     |   | PETS  |   | Hawaii Family & MWR:                             |
| Schofield Barracks (SB)                 | USO, Airport: 836-3351                  | MWR Pet Kennel: 368-3456                          | Integrated Religious Support Team:                | www.hawaii.armymwr.com                           |
| Tripler Army Medical Center (TAMC)      |   | Veterinary Needs:                                 | -Family Life Center, SB: 655-9355                 |  |
| Wheeler Army Air Field (WAAF)           | Vehicle Processing Center,              | <b>SB:</b> 655-5893/5889 <b>FS:</b> 438-5231/5217 | -Chapels:   |  |
| 1 JUNE 2019                             | International Auto Logistics (IAL):     |   | <b>SB:</b> 655-1444 <b>AMR:</b> 833-6831          | MWR  |
|   | 670-3095 / 1-855-389-9499               | Off Post 24HR (VCA): 484-9070                     | <b>TAMC:</b> 433-5727 <b>WAAF:</b> 655-0296       | ***C/ES . NET!#**                                |



# ACS, 310 Brannon Road, Bldg. 690, Schofield Barracks 96857 655-4ACS (4227) or Toll Free 1-877-406-2148

Like us on Facebook at www.facebook.com/pages/Army-Community-Service-Hawaii ACS Website > https://hawaii.armymwr.com/pacific/hawaii/categories/community-support Register for ACS classes > http://www.himwr.ACScalendar

# Army Emergency Relief (AER)

AER can assist active duty Soldiers and Family members, ARNG and USAR Soldiers on active duty for more than 30 days and Family members, retirees and Family members, surviving spouses, and orphans of Soldiers.

# Army Family Action Plan (AFAP)

Looking for an opportunity to impact your quality of life? Submit an AFAP issue today or volunteer to be a delegate during our next installation conference.

#### Army Family Team Building (AFTB)

AFTB Level K will take the guess work out of the understanding the Army lifestyle, Level G focuses on personal growth and resilience, while Level L teaches leadership and conflict management skills.

# Army Volunteer Corps Coordinator (AVCC)

Do you want to volunteer? Check out volunteer opportunities within the Army community using the Volunteer Management Information System at www.myarmyonesource.com or visit your ACS center today.

#### **Employment Readiness Program (ERP)**

Looking for a job? Want to change careers? Employment Readiness provides assistance in acquiring skills, networks and resources needed to participate in the workforce and develop a career/work plan.

#### **Exceptional Family Member Program (EFMP)**

Do you have an Exceptional Family Member? Do you know of resources available? EFMP representatives are ready to assist with advocacy services, resources, housing, education and child services for special needs Family members.

# Family Advocacy Program: New Parent Support Program (FAP: NPSP)

Expecting a new baby? Already have a small child? Don't have transportation or can't get out of the house with small children to care for? NPSP can come to you. NPSP is an early intervention program that works with parents during pregnancy including breastfeeding assistance and infant massage, as well as, parenting concerns with children thru three years old.

#### Family Advocacy Program: Prevention, Education & Outreach (FAP-Ed)

In addition to mandated troop trainings and command briefings, FAP-Ed provides free Play Mornings and Toon Time Matinees as well as face-to-face and voluntary classes in Stress, Anger, and Couples Communication. FAP-Ed also offers a variety of parenting classes such as Newborn Care Class, Scream Free Parenting, 123 Magic and Parenting 101. FAP-Ed also provides outreach tables and resources at Soldier & Family Readiness Group (SFRG) and Steering Committee Meetings at a units request.

# Family Advocacy Program: Victim Advocacy (FAP: VA)

If you are a victim of spouse abuse, you have choices. Victim Advocates are available to assist and support victims' autonomy by empowering them to make the informed decisions relevant to their safety and welfare. To contact a victim advocate dial 624-SAFE.

# Financial Readiness Program (FRP)

Build your Financial Resilience. One on One Financial Counseling to include budget, credit report, repair, investments and TSP, identity theft plus more. Classes offered are: Financial Resilience Series consisting of Money Management; Basics of Budgeting; Your Credit Report and Score; Investing and TSP, plus Home Buying; Car Buying; Pre-Post Deployment Financial Planning.

# Mobilization, Deployment & Stability Support Operations (MDSSO)

Classes, interactive workshops, Community Readiness Expos, Reintegration Workshops and support services are available to assist Soldiers and Family members through the readiness process. Various training opportunities are also available to provide a comprehensive understanding of the roles, structure and functions of the Rear Detachment Command and Soldier & Family Readiness Groups (SFRGs).

#### **Relocation Assistance Program (RAP)**

Just moved, looking for community resources, or need basic kitchen items until your household good arrive! Relocation Readiness Program provides a Community Readiness Expo that integrates Newcomers with Military and Civilian resources. Services include basic kitchen items available for incoming or outgoing Soldiers and their Families living on or off post, Island Tour, Immigration application assistance, and Relocation Planning (Plan My Move).

#### Soldier & Family Assistance Center (SFAC) 371 Brannon Road, Bldg. 663, SB

A one stop shop services to Soldiers and their Family members assigned to the Warriors in Transition Battalion. Dedicated professionals provide: Transition & Employment Counseling; Education Counseling; Financial Counseling; Outreach Services; Social Service Assistance; Military Personnel & Benefits; and Child & Youth Liaison. 655-7171

#### Survivor Outreach Services (SOS) 371 Brannon Road, Bldg. 663, SB

In partnership with the Casualty Assistance Center to provide long term follow-up care for Families who have suffered the loss of their Service Member. SOS is here for as long as the Family needs. Contact ACS for: peer mentoring; financial planning/ counseling; monthly support groups; partnership with organizations such as Tragedy Assistance Program for Survivors to network and bring Families together. 655-8432