



Meeting the needs of our
**Exceptional
Family
Members**

EFMP Rights & Responsibilities

Report Changes in EFMP Status. The EFMP enrollee will immediately notify the EFMP Coordinator, Medical Treatment Facility, and/or school on any changes that affect the status of the EFM.

Re-enroll (if applicable). Enrollment update is mandatory every three years.

Contact the Installation EFMP Coordinator upon arrival. Initial contact must be made with the Installation EFMP Coordinator at ACS to assist in identifying resources and services available to EFMP enrollees at the installation.

Notify Installation EFMP Coordinator upon DEROS. EFMP enrollees will immediately notify the Installation EFMP Coordinator at ACS once they receive orders transferring them to a new installation or any other location. This allows for the opportunity to coordinate resources and services available at the gaining installation or location.

Privacy and Confidentiality. Each EFMP enrollee is afforded reasonable privacy in regard to the services they receive, the Family Member's special need, and the extent of the Family Member's disability. The EFMP enrollee records are kept confidential.

Medical Treatment. EFMP enrollees will be allowed access to medical care from the Medical Treatment Facility or referred to the appropriate medical Facility for service in accordance with the Family Member's special need.

Educational Services. Department of Defense Dependent Schools (DoDDS) will make reasonable accommodations for school age children identified as EFM. Those services may include but are not limited to school and classroom modification, Individual Educational Plans (IEP), special education services, and/or individual teaching methodologies. These services will coincide with the Public Law 105-17, Individual with Disabilities Educational Act (IDEA).

Housing. EFMP enrollees will have access to reasonable accommodations to their Family housing in support of the Exceptional Family Member. Those accommodations shall be in the form of renovations, access to the building and parking and anything else associated with quality of life for the EFMP enrollee. Off post requirements are looked at on a case-by-case basis due to the nature of contracts and leases with local laws, regulations and landlords.

Public Facilities. In accordance with PL 101-336, American with Disabilities Act of 1990, facilities that receive government funding will provide reasonable accommodations to individuals identified with disabilities.

Information. EFMP enrollees will be kept informed on issues that affect them and their status as EFMP enrollees.

Transfer and Continuity of Services. EFMP enrollees shall be afforded the opportunity to transfer and continue services upon their transition to any US military installation or other location to include all the services mentioned above.



EXCEPTIONAL FAMILY MEMBER PROGRAM

2091 Kolekole Avenue
Schofield Barracks, HI
(808) 655-4ACS

217 Montgomery Drive
Fort Shafter, HI
(808) 438-4ACS



**Exceptional Family Member Program
Army Community Service
USAG-Hawaii**



Exceptional Family Member Program

The Exceptional Family Member Program-Army Community Service (EFMP-ACS) assists Service Members and their Families who have members enrolled in EFMP through a medical screening. EFMP-ACS provides services, links families to community resources, coordinates special events and activities, and advocates for families.

Housing Support

- Assist with requests for special modifications or special accommodations
- Assist with exception to policies
- Connect to community resources for ADA issues

Special Needs Accommodation Process (SNAP)

- Generally requires for enrollment in Child, Youth and School Services activities
- Considers child's health & safety
- Determines required accommodations
- Creates & implements a plan

Educational Support

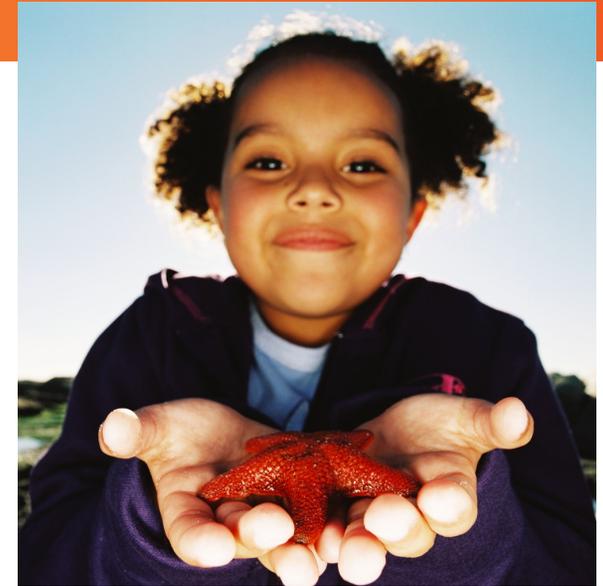
- Support with Individualized Education Programs (IEPs)
- Assistance with Geographic Exceptions to Policy
- Information for tutoring or other educational services

Support Groups & Training Workshops

- Support groups to share information
- Workshops on behavior management, IEPs, Guardianship Transfer of Rights, and other topics
- Information from local community organizations

Recreational Activities

- Organized with special needs in mind
- A variety of activities offered
- Small groups
- Referrals to community activities & organizations

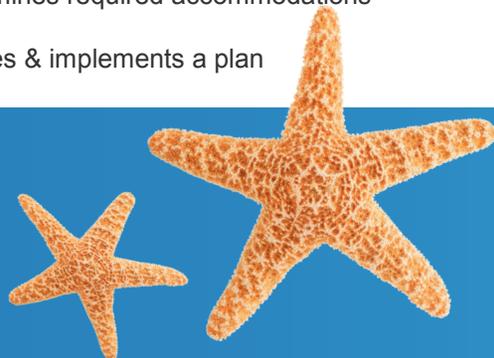


Respite Care

Temporary relief for the primary caregiver of an Exceptional Family Member with a severe or chronic condition.

Systems Navigation

Assistance with military and community processes, connection to resources, and advocacy with IEPs and other settings.



Housing • Education • Workshops • Recreation • Respite